



The Leader In Advanced System Integration
Advanced Dental Systems® & Advanced Endodontic Systems®
8811 American Way, Suite 130, Englewood, CO 80112 | www.asisupport.com | (303) 407-6072

Customer Return of Product (RMA)

RMA#: _____
(Required)

INSTRUCTIONS

Please complete the sections below with your contact information and details about the item(s) you are returning.

CUSTOMER CONTACT INFORMATION

Doctor's Name: _____

Customer Code: _____

Original SO#: _____ Salesperson #: _____

Restocking Fee: ☐ Yes ☐ No

Phone No.: _____ Email: _____

ITEMS INCLUDED ON THIS RMA

Product Name or Description	Qty	Reason for Return
		<input type="checkbox"/> Repair <input type="checkbox"/> Incorrect Item <input type="checkbox"/> Other:
		<input type="checkbox"/> Repair <input type="checkbox"/> Incorrect Item <input type="checkbox"/> Other:
		<input type="checkbox"/> Repair <input type="checkbox"/> Incorrect Item <input type="checkbox"/> Other:

IMPORTANT! For product repairs, please provide specific information describing the problem you are having. *For example, state "display doesn't light up" rather than "it doesn't work".* This will provide clues to the repair technician to better troubleshoot the problem.

Delivery Unit Serial No. (if applicable): _____

PACKAGING & SHIPPING INSTRUCTIONS:

- Separately wrap individual items to prevent them from rubbing or hitting together during shipping.
- Pack in a durable box or container with additional wrapping around the items to prevent damage during shipping.
- Include this completed form and a copy of any applicable invoice or sales order in the box. Keep a copy of the RMA for your records.
- Securely seal the box.
- Arrange to ship the items with a responsible carrier. Please consider obtaining insurance for an appropriate value and tracking on the shipment in the event it is lost or damage by the carrier. ASI is not responsible for shipping damages/losses.
- Address box as follows, including the RMA# and/or affix the carrier's label:

Customer Support>Returns RMA# _____
ASI Medical, Inc.
8811 American Way, Suite 130
Englewood, CO 80112